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Overview

Flexible Support Services Australia Ltd has been formed from a large and diverse community not-for-profit agency. The agency developed from a small community centre in Logan in 1983 and grew to a multi-million dollar community-based organisation. Over the years of operations, the organisation has sought to promote the delivery of community based services, through the integration and partnership of collaborating groups. Business, local government, community agencies and State and Federal Governments have worked with us to provide client-focused, flexible and responsive programs. **Flexible Support Services Australia Ltd** has taken the many years experience of working in and with the aged and disability sectors and continues to provide expert knowledge, services, and researched practices to the organisation and to current and strategic service provision. The organisational objective is to continually improve performance to address known issues and have the flexibility and strength to work with emerging issues.

Philosophical approach

Flexible Support Services Australia's philosophical approach to providing services reinforces and supports each person's level of independence. Hence, **Flexible Support Services Australia Ltd** as a part of its program service delivery principals the tenets of client focussed, flexible, innovation, integrated, consultative, collaborative, and responsive service delivery to the frail aged and people with disabilities to maintain their independence for as long as possible, and to prevent premature entry into permanent care. Working within the same philosophical view, **Flexible Support Services Australia's** quality improvement continues to focus on capacity building, restorative care and social inclusion to maintain and promote a person's capacity to live as independently and autonomously as possible.